



Coping with Difficult People: The Proven-Effective Battle Plan That Has Helped Millions Deal with the Troublemakers in Their Lives at Home and at Work

By Robert M. Bramson



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Bosses, friends, family members, they've made your life hell -- until now! Based on fourteen years of research and observation, Dr. Robert Bramson's proven-effective techniques are guaranteed to help you right the balance and take charge of your life. Learn how to:

Stand up to anyone -- without fighting.

Blunt a sniper's attack.

Get a clam to talk.

Cut off a Sherman tank at the pass.

Manage bulldozers.

Get stallers off the dime.

Move a complainer into a problem-solving mode.

Learn the six basic steps that allow you to cope with just about anyone. Reclaim the power the rightfully belongs to you in any relationship!



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Editorial Review

From the Publisher

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From the Inside Flap

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