



How to Say it When You Don't Know What to Say: The Right Words For Difficult Times

By Robbie Miller Kaplan

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Offer comfort when it's needed most!

When someone close to us is going through a challenging time, we want to be there to give our support. We want to do – and say – the things that will help our loved ones recover from loss, face their trials, and know that they are not alone. But finding the right words at the right time isn't always easy.

"How To Say It® When You Don't Know What To Say: The Right Words for Difficult Times" provides insight into the process of grief and offers practical advice on how to be a comfort to others. With specific discussion on a variety of difficult experiences – ranging from illness, death, suicide, miscarriage, job loss, separation, divorce, crime, financial setbacks, legal problems, caregiver responsibilities, pet loss, infertility, physical disability, and adoption to natural disasters – it also includes resources and advice from experts and individuals whose words of wisdom can guide you through these difficult experiences.

If you have ever been at a loss for words when you needed them most - this is the book for you!

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Editorial Review

Review

"Ms. Kaplan's starting point is that support is always appropriate. Careful listening can be more helpful than gilded sentiments." -- *Dallas Morning News*, August 1, 2004

"Words as a balm." -- *Chicago Tribune*, April 25, 2004

ASK AMY recommends: "For more information and inspiration, read 'How to Say It When You Don't Know What to Say.'" -- *Washington Post*, November 28, 2005

About the Author

Robbie Miller Kaplan is a nationally-recognized author and trainer on career communications. Her latest book, "How To Say It® When You Don't Know What To Say: The Right Words for Difficult Times" focuses on a different facet of communications – what to say and what to do to provide comfort during times of loss. She is the author of nine books, including: "How to Say It In Your Job Search." She frequently speaks and lectures to corporate, government, and nonprofit organizations.

Users Review

From reader reviews:

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